

Greetings from YUVA Foundation & ECPA (Engineering Colleges Placement Association)

Happy to inform you that **YUVA Foundation** has scheduled Pool Campus of **Amazon** at Kamala Nehru College on Saturday, 04.11.2017 by 09.00 AM.

Note:

- Students have to register on <http://www.yuvafoundations.com>
- Registration will start from 10.10.2017 & will close by 02.11.2017) without registration students is not eligible for the drive)

Amazon.com

[Amazon.com](http://www.amazon.com) - a place where builders can build. We hire the world's brightest minds and offer them an environment in which they can invent and innovate to improve the experience for our customers. A Fortune 100 company based in Seattle, Washington, Amazon is the global leader in e-commerce. Amazon offers everything from books and electronics to apparel and diamond jewellery. We operate sites in Australia, Brazil, Canada, China, France, Germany, India, Italy, Japan, Mexico, Netherlands, Spain, United Kingdom and United States, and maintain dozens of fulfilment centres around the world which encompass more than 26 million square feet. Amazon teams in India work on complex business challenges to innovate and create efficient solutions that enable various Amazon businesses, including Amazon websites across the world as well as support Payments, Transportation, and Digital products and services like the Kindle family of tablets, e-readers and the store. We are proud to have some of the finest talent and strong leaders with proven experience working to make Amazon the Earth's most customer-centric company.

Join us on our journey to be Earth's Most Customer Centric Company.

Candidates Eligible: Students passing out in 2018 - All Streams (Degree and PG)

Location: Pune, Maharashtra

Job Profile

Job of Customer Service Associate involves communicating with customers through different mediums (Email, Chat and Phone) by utilizing a variety of software tools to navigate customer accounts, research and review policies and communicate effective solutions in a fun and fast paced environment

Skills: Amazon is looking for candidates with:

- Ø Excellent communication (written and verbal)
- Ø Comprehension and problem solving skills
- Ø Familiarity with MS-Office, Internet Explorer
- Ø Good typing skills.
- Ø Willing to work in a 24*7 environment

Note: CS are Permanent Full Time Employment roles

Interview Process

- Ø Personal Introduction Round
- Ø Online written Versant Test
- Ø Voice Versant Test (Conducted Over a telephone)
- Ø Operations Manager Round

Note: All rounds are elimination rounds

Compensation

CS:-179000 to 207000 (Variable CTC) depending on the Skill being hired for (voice, email, chat).

Additional Benefits

- Ø Sodexo Meal Vouchers - 13200 (i.e. 1100 per month)
- Ø Transport Allowance for Day Shift - 18000 (I.e. 1500 per month)
- Ø Night Shift Allowance - 115 per night shift
- Ø Night Shift has home pick and home drop (in lieu of transport allowance)
- Ø Insurance - Medical, Life and Accident

Note: All benefits, allowances and overtime is paid over and above the CTC mentioned

With Best Regards,

PROF. KUNAL G PADOLE, (www.kunalpadole.com)

Dean-Training & Placement, Corporate Relation.

Jhulelal Institute of Technology,

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Founder President - YUVA Foundation

Founder Secretary - ECPA (Engineering Colleges Placement Association)

Vice President - NDBBFA (Nagpur District Body Building & Fitness Association)

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